

# GYROTWISTER RETURN FORM



**X-BEAM AUSTRALIA PTY LTD** ABN 28 103 424 719 PO Box 1529 Castle Hill NSW 1765  
Tel: 1300 882 622 Fax: (02) 9475 0117 Email: [accounts@xbeam.com.au](mailto:accounts@xbeam.com.au) Web: [www.gyrotwister.com.au](http://www.gyrotwister.com.au)

## Applicant Details

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Contact No.: \_\_\_\_\_ Date you purchased your Gyro: \_\_\_\_\_

Where did you buy it from? \_\_\_\_\_

Reason for Return: \_\_\_\_\_

RA Number (Returns will not be accepted without a valid RA Number. If you do not have an RA Number, please call 1300 882 622):  
\_\_\_\_\_

## Terms and Conditions

### Money Back Guarantee

The money back guarantee runs for fourteen days from one day after the shipping date, or date of invoice if purchased through a retailer. You must call 1300 882 622 or email [service@gyrotwister.com.au](mailto:service@gyrotwister.com.au) during this period to get an RA number. Your GyroTwister must be returned in full working order, in original packaging and with no damage or markings to the box or its contents. If this procedure is adhered to, your money will be refunded in full, **excluding any delivery charges**. The GyroTwister must be returned to X-Beam Australia within 7 days of confirming your RA Number, accompanied by a signed copy of this form. We advise that you take a copy of the signed document for your records. This does not affect your statutory rights.

### Warranty Claims

The 2 year guarantee runs from one day after shipping, or date of invoice if purchased through a retailer. You must call 1300 882 622 or email [service@gyrotwister.com.au](mailto:service@gyrotwister.com.au) during this period to get an RA number. X-Beam Australia guarantees that it will correct by repair or parts replacement any defect in the product which arises from faulty workmanship or materials where such defect arises within 2 years from the date of purchase of this product. The repair will be carried out free of charge. However, there will be a **charge made for return shipment**.

This warranty does not cover GyroTwisters that have been:

- Dropped
- Oiled
- Cleaned incorrectly
- Used for purposes other than those described in the manual or on the website
- Where any defect or failure is attributed to accident, misuse, abuse or negligence

GyroTwisters that have been mistreated will be returned without replacement.

The GyroTwister must be returned to X-Beam Australia within 7 days of confirming your RA Number, accompanied by a signed copy of this form. We advise that you take a copy of the signed document for your records. This does not affect your statutory rights.

### All Returns

Please ensure that you pack your GyroTwister so that it will not get damaged during transit. Do not mark the original box – please write or attach labels only on additional external packaging.

## Authorisation

Please sign this form and return with your GyroTwister.  
We advise that you take a copy of the signed form for your records.

Full Name: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Once completed, please send this form with your appropriately packed GyroTwister to:

**X-Beam Australia Pty Ltd, PO Box 310, Cammeray, NSW 2062**